

Terms & Conditions - Callywith Community Bus Initiative

Eligibility

- Applications are open to schools, colleges, and registered community groups within the PL postcode area
- Priority may be given to groups with limited access to transport or funding

Allocation of Coach

- Only one coach is available per day and dates will be allocated based on suitability, availability, and impact
- Submission of an application does not guarantee a booking

Passenger Numbers

- A maximum of **68 passengers** is permitted per booking

Applications

- Only **one application per organisation** is permitted

Confirmation of Places

- Successful organisations will be notified by **Friday 8th May 2026**

Supervision & Responsibility

- Group leaders are responsible for adequate supervision of all passengers at all times
- All trips must comply with relevant safeguarding and health & safety requirements

Passenger Behaviour

- All passengers must behave in a safe and respectful manner while travelling
- The operator reserves the right to terminate a journey in cases of unsafe or inappropriate behaviour

Timings & Delays

- Groups must be ready at the agreed pickup time
- While every effort will be made to operate to schedule, delays may occur due to traffic or operational issues

Cancellations

- A minimum notice period (e.g. 5–10 working days) is required for cancellations
- Late cancellations may affect eligibility for future initiatives

Changes to Bookings

- Any requested changes (times, locations, passenger numbers) must be agreed in advance and may not always be possible

Accessibility Requirements

- Any accessibility or special transport requirements must be clearly stated at the time of application

Insurance & Liability

- Groups are responsible for ensuring they have appropriate insurance cover for their trip
- The organisers and transport provider are not liable for loss of personal belongings

Risk Assessments

- The transport provider will carry out a vehicle and route risk assessment
- Groups may also be required to complete their own trip risk assessment

Use of Images / Promotion *(optional)*

- Participating groups may be asked to provide feedback, photos, or case studies for promotional purposes (subject to appropriate permissions)

Weather / Force Majeure

- Trips may be cancelled or altered due to severe weather or unforeseen circumstances beyond the organisers' control