Online Teaching & Support

Truro & Penwith and Callywith College staff are teaching and supporting students online during the COVID-19 crisis.

You can stay updated on the latest College alerts and information and participate in online lessons here: <u>College Intranet</u>

Your files, such as Word documents and PowerPoint presentations can be viewed, created and edited here: <u>Office 365</u>

All college services, e.g. moodle, eStream and eBooks, can be accessed here: <u>Remote Services</u>

For further IT support, please submit a <u>Support Request</u>



Get Teams

College staff are using Microsoft Teams to teach and support students. Teams will run within your browser, e.g. Chrome, Edge, Safari, Firefox etc., but the Teams app is more reliable and has greater functionality.

Download Teams for Windows & Macs here





For more details about accessing college services, getting to your files and folders and joining online lessons, <u>click here</u>



Privacy matters

Make sure you set high privacy settings on your social networks. Regularly change your passwords and never share or put online any of your personal details like phone number, date of birth, address or the college you attend.

Protect your passwords.

Create long, unique, complex passwords and keep them safe using <u>Bitwarden</u> or <u>LastPass</u>.





Manage your online reputation

Anything you upload, email, message or share could stay online forever. Only post things online that you wouldn't mind your parents, your lecturers, the whole college or a future employer seeing.

Stay safe on the move

Make sure safety and privacy settings are activated on your mobile devices and only share private information with people or organisations you know and trust. Keep apps up-to-date and delete apps you no longer use. Check permissions on apps before installing them.



Learn more

For more details about accessing college services, getting to your files and folders and joining online lessons, see the <u>Student Guide to Learning Online</u>

> Find out about sexting, phishing, hacking, gaming, ripping & shopping online by going to the <u>eSafety course on moodle</u>.



