

Student Transport - Bus Pass – 2026/2027

These terms explain your rights and responsibilities when you buy a Callywith College bus pass. Please read in conjunction with the Terms and Conditions of Purchase.

Who these terms apply to

These terms apply when a student (or their parent/carer where applicable) buys a college bus pass for travel to and from Callywith College.

Buying a bus pass

Bus passes are bought through the RideTandem app. When you complete a purchase, you are agreeing to these terms. Passes are limited for each route and are sold on a first come, first served basis.

Bursaries and discounts

If you have applied for and been awarded a bursary, your transport discount will be applied automatically once your bursary band has been confirmed. You must wait until your bursary application has been approved before buying a pass.

Using your pass

Your bus pass is valid only for the route purchased and for the academic year shown. A seat is not guaranteed, and you may be required to stand at busy times, within safe and legal limits.

Refunds

Bus passes are non-refundable once purchased. This includes situations where a student changes course, timetable, no longer needs transport, withdraws from college, or chooses not to use the bus pass. This does not affect your statutory consumer rights if the College is unable to provide the transport service as described.

Transfers

In some cases, and where a waiting list exists, a bus pass may be transferred to another student with the College's approval.

Changes to services

Routes or timetables may change due to circumstances outside the College's control, such as weather or roadworks. Temporary changes do not usually lead to a refund.

Behaviour and safety

Students must behave safely and responsibly while using college transport. The College may withdraw transport access if behaviour puts safety at risk. Refunds will not be given in these cases.

Governing law

These terms are governed by the laws of England and Wales